

From: [Gayle D. Connolly](#)
To: [Gayle D. Connolly](#)
Subject: October 10 Update
Date: Tuesday, October 10, 2017 8:08:27 PM

Dear All ~

Work is moving right along! Doesn't hurt that Bobby is back. Welcome back Bobby!

We are final stages of 600 interior demo and have begun 700. By this time next week we will be at 1200 with 1400 hot on it's heels..

We are finding more drywall and ceiling demo is necessary in the "partial" demo units. This was expected. We are finding a great deal of white mold (can be, among other things, penicillin mold!) on furniture and in structure. We're finding mold on items I wouldn't have imagined would grow mold - such as cable boxes.

I am going through every single unit after demo crews and noting what is left. Is the flooring intact or gone? Did the counter tops, light fixtures, cabinets survive? I'll report to each of you in a personal email what is found. Please remember, if you come to see for yourself, there are some things being left behind which may not make the second cut - such as fireplaces, ac ducts and some flooring. We're still, for now, at initial information seeking demo.

It is starting to appear all flooring that is NOT tile will end up being removed. There may be some few exceptions, but - and I know this has proven to be one of those "moving targets" - largely, most appear to be showing signs of damage which were not initially evident.

Our last boat is still there. We'll be seeing why that is and what we can do to get that resolved.

Our pool is filling as I type. What an adventure... or misadventure... that project was. We'll be maintaining it from this point on (until we've got the buildings on the road to recovery) with a temporary pump. This will not be swimmable - just clean enough to maintain the pool without further damage. The temporary fencing will also remain in place until the buildings are on the right path.

Deidra has completed her written inspection and is, as I type this, turning it into a written scope presentation for TWIA. Her and Joey performed a Herculean task - taking literally thousands of photos of the property. We will be well armed for any debates with TWIA - if necessary.

We are hoping to get the engineering report from the TWIA engineer by next week. Our engineer's work is just beginning.

Parkie - bless her busy, wonderful heart! - has found some original sales forms, including our original appurtenances and floor plans! This is going to be a HUGE help for our claim (take THAT Mr. Grumpy TWIA Guy!) and may even be a help for you, if you are having issues with your claim. You can find them on our Facebook site. THANK YOU PARKIE!!! You are AMAZING!! :)

I did put links to the recent photo files on Facebook - though I'm sure if Mary Jo ever gets two free minutes to rub together, she'll add the photos to the site (instead of a link to them).

We have been keeping an eye out, at the request of some of you, for packages and mail. Apparently, due to scams, the Mail Service is cracking down and - even though he knows us well - our mail man cannot give us your mail. I'm sorry. I know this creates some issues for some of you.

Speaking of scams, this situation affords a field day to those who would take advantage. Remember, ANYONE who legitimately needs your information - bank, insurer, adjuster, IRS - is going to have letterhead, a badge, evidence of SOME SORT that they are who they say they are. NEVER answer questions of a sensitive nature when someone calls you claiming to be with your bank/insurance/IRS. If they are a representative of a firm you do business with, they have this information already! Require they send their questionnaire/information to you in writing by regular mail (they can make some incredibly convincing fake emails). NEVER allow someone to access your computer remotely (yes, I have really seen this happen!). People are weenies. Give 'em heck - but don't give them your identity.

The most exciting news for this week is that the firm handling appliances came today. They have field checked all appliances today and created a list of those which are not obviously destroyed. Tomorrow they will take those for cleaning, testing and storage. By next week we will know which of those taken have passed cleaning and testing and will be able to report to each of you individually how yours fared.

That's all for now. Wishing you all a good evening. As always, please let me know if you have any questions or concerns I've missed.

Best ~

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